Quality Policy

Management is aware that the market calls more and more for growing quality requirements, services, reliability, security, timing, punctuality, flexibility and cost management. Complex internal and external context conditions into which the organization has to move trying to express an effective leadership for monitoring and managing risks and opportunities. New and ever-changing challenges to be faced with the right involvement of all parties concerned, in a prospective of sustainability, commitment and contribution to improve all management aspects, based on key factors as:

- complying with current legislation and norms, in particular those regarding product and activities safety;
- preventing defects;
- pursuing conformity and ensuring process productivity;
- recording data as objective evidence of the obtained quality;
- adopting a rational and responsible management of resources, materials and machinery in order to get the established outputs by maintaining and if possible increasing the quality standard;
- selecting and choosing suitable suppliers being able to support the internal productions with quality and punctuality;
- having an appropriate system of monitoring activities and quality that is adequate for **ELCOMIN** structure and production typologies.

More in detail, our Customers expect that our products have precise dimensions (as per drawing a/o upon specification), don't present any defects and that once assembled the expected performance is obtained. In order to get this, it is not enough to choose the right compounds, but they must be moulded and processed according to particular rules, the moulded part must be finished, checked and sorted within a process in which all the staff contributes to satisfy customers' requests and expectations.

As established with the Strategy Document, Management aims to develop the company wealth of knowledge, equipment and capability and to intervene in order to improve and optimize aspects, such as:

- Process technology --> development for articles with rubber-plastic connection

- IT management --> website update

- Environment and Safety--> maintenance of the planned activities

- Cost management/reduction--> new cyclical checks on costs/revenues and

countermeasures.

Management and everybody should feel themselves committed to keep the customer satisfaction level high.

Paratico, 06/04/2018

Management